

WELCOME TO TREVASSACK LAKE

THE FOLLOWING INFORMATION IS PROVIDED FOR YOUR SAFETY AND WELLBEING WHILST HERE ON SITE. PLEASE READ THE FOLLOWING TO ENSURE EVERYONE ENJOYS THEIR TIME AT TREVASSACK LAKE TO THE FULLEST.

PLEASE ENSURE THAT YOU HAVE SIGNED IN AT RECEPTION UPON ARRIVAL AND SIGN OUT AGAIN WHEN YOU LEAVE THE PREMISES.



Safety and Privacy



Fire Safety



Amenities Information



Feedback



SAFETY AND PRIVACY AROUND SITE

- Trevassack Lake, run by Children's Sailing Trust, is a converted serpentine quarry. The 26-acre site comprises of the main entrance, car parking area, accommodation units, office space, changing rooms, lakeside learning centre building and the freshwater lake.
- Please be aware that the lake is not fenced off. Nobody may enter the lake or access the pontoons without prior arrangement or agreement of Trevassack Lake team.
- If an incident occurs on the lake the Duty Officer and Safety Officer are responsible and must be informed immediately.
- There are private holiday accommodation units on site 3 houses and 3 cabins, with hot tubs and gardens. Please note, this area of the site is for staying guests only.
- Other users and guests may be around on the site during your meeting here, for example staying on site, using the facilities or the lake. They will be supervised by the Trevassack team.



Safety and Privacy



Fire Safety



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Feedback



FIRE SAFETY ON SITE

- You will be informed if there is a planned fire drill on site.

 If you have not been told there is a drill and the alarm sounds, please assume it is real.
- If you discover a fire please raise the alarm.
- If the fire alarms go off please leave by the clearly marked emergency exits and do not stop to collect belongings. Assemble at the fire muster point outside the office.
- The Duty Officer / Fire Warden will instruct what action needs to be taken. Please follow their guidance and the instructions of any officials.
- Do not enter any buildings until you have been advised it is safe to do so by staff or the emergency services.
- The fire muster point is outside the grey office building by the Lake (green sign).



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AMENITIES INFORMATION

- WiFi Code is Trevassack (please note, capital T)
- Public toilets, accessible toilets, changing rooms and showers are located in the Learning Centre. Toilets, changing rooms and showers can also be found in stand-alone units.
- There are 2 Changing Places facilities at Trevassack Lake. One can be found at the back of the café and the other outside the Learning Centre in a stand-alone unit.
- Car parking is free and visitors are required to park in the main car park unless previously agreed. Please note that vehicles and belongings are left at the driver's own risk.
- CCTV is in the main car park and on the grey office building only.
- Children's Sailing Trust staff are first aid trained.
- To help us best take care of you, please make staff aware of any accessibility or wellbeing requirements that we can help with.
- Please make onsite staff aware of any accidents or incidents.







Fire Safety



Amenities Information



Feedback

YOUR FEEDBACK

- We welcome your feedback either in person or by writing.
- Please see a member of Trevassack Team if you require any further assistance.
 We are always happy to help with further information on Trevassack Lake,
 CST Experiences, Trevassack Holidays or Children's Sailing Trust.
- Your support today will help our charity to continue enabling accessible watersports opportunities for all.

Thank you

childrenssailingtrust.org.uk cstexperiences.co.uk trevassackholidays.com

Written October 2022